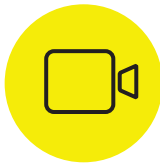


SAFE WORKING DURING COVID-19



we are **IN THIS TOGETHER**



BEFORE YOUR VISIT

CAN YOU USE ONLINE TOOLS?

Using technology such as FaceTime, Zoom, or WhatsApp to quote diagnose or solve issues remotely could help avoid face to face interaction



CHECK THE STATUS OF THE HOUSEHOLD

No work should be carried out in any household which is isolating, or where an individual is being shielded, unless the work is to remedy a direct risk to the safety of the household.



IS THE CUSTOMER ABLE BODIED?

If the customer is able bodied and you need access to a room or area, see if they can clear before arrival as this will reduce the amount of contact

TRAVELLING TO THE JOB



Travel alone or with the person you'll be working with.



Make sure you keep the vehicle well ventilated

WHEN YOU ARRIVE



Maintain a 2-metre safe distance at all times!



Ask if the customers can go to another room



Don't shake hands



If necessary, keep internal doors open to avoid contact

WORKING WITH COLLEAGUES

Work with the same person where you can.

Close work should be limited.

When a 2-metre distance can't be maintained, face away from each other or wear face coverings if possible.



ON THE JOB

If possible, ventilate the area you're working in.



Avoid touching your face.



Wash your hands regularly (take your own towel). If soap and water isn't available, use alcohol-based hand sanitiser (at least 70% alcohol).

WHEN WORK IS COMPLETE

Wipe down surfaces, tools and equipment with alcohol wipes.

Carefully place wipes and disposable PPE into plastic bags.

Remove all waste and dispose of it safely.

Thoroughly wash your hands before moving onto the next job.



NEVER VISIT A CUSTOMER IF YOU HAVE ANY CORONAVIRUS SYMPTOMS, HOWEVER MILD.

Current advice from the Government is continually changing, keep up to date with the latest information and updates direct from the Government HSE website: <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/homes>