## **HOWARTH TIMBER GROUP FEEDBACK FORM**

| This is a: | Compliment [ ] Complaint [ ] Query [ ] Suggestion [ ]  |
|------------|--|
| Regarding: | Howarth Timber & Building Supplies [ ] Howarth Timber Engineering Solutions [ ] Howarth Timber Windows & Doors [ ] |
|            | HTG Reference: .   |
| Name:      |  |
| Date:      |  |
| Address:   |  |
|            | you prefer to be contacted:<br>ng, by phone, email – please provide appropriate address or contact number)         |
|            | iull details below of your compliment/complaint/query/suggestion, including dates and e appropriate.               |

| If this is a complaint, please state what you would like to happen to sort it out:  |
|---|
| Thank you for completing this form. Please send it to Customer Service, c/o: Neale Brewster, Howarth Timber Group, Pontefract Lane, Leeds, LS9 ORA or alternatively email it to: <a href="mailto:customerservice@howarth-timber.co.uk">customerservice@howarth-timber.co.uk</a> |
| You will receive a full response within 20 working days of receipt of this form. For more information please see our Compliments and Complaints Policy.   |
| Print Name:   |
| Signature: Date:  |